

## G2 Crowd Recognizes UserTesting as a Leader in Enterprise Feedback Management Software

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### Enterprise Feedback Management Software



\*Products shown on the Grid® for Enterprise Feedback Management Software have received a minimum of 10 reviews/ratings in data gathered by November 21, 2018.

Overall, I find the tool very easy to use, from setting up the test to the way the results are synthesized, making it easy to share learnings with my team. **The customer service team is also great with troubleshooting and providing additional guidance with new tests when I need it!**

G2 Crowd reviewer



### Review Star Breakdown

100% of reviews

4 or 5 stars

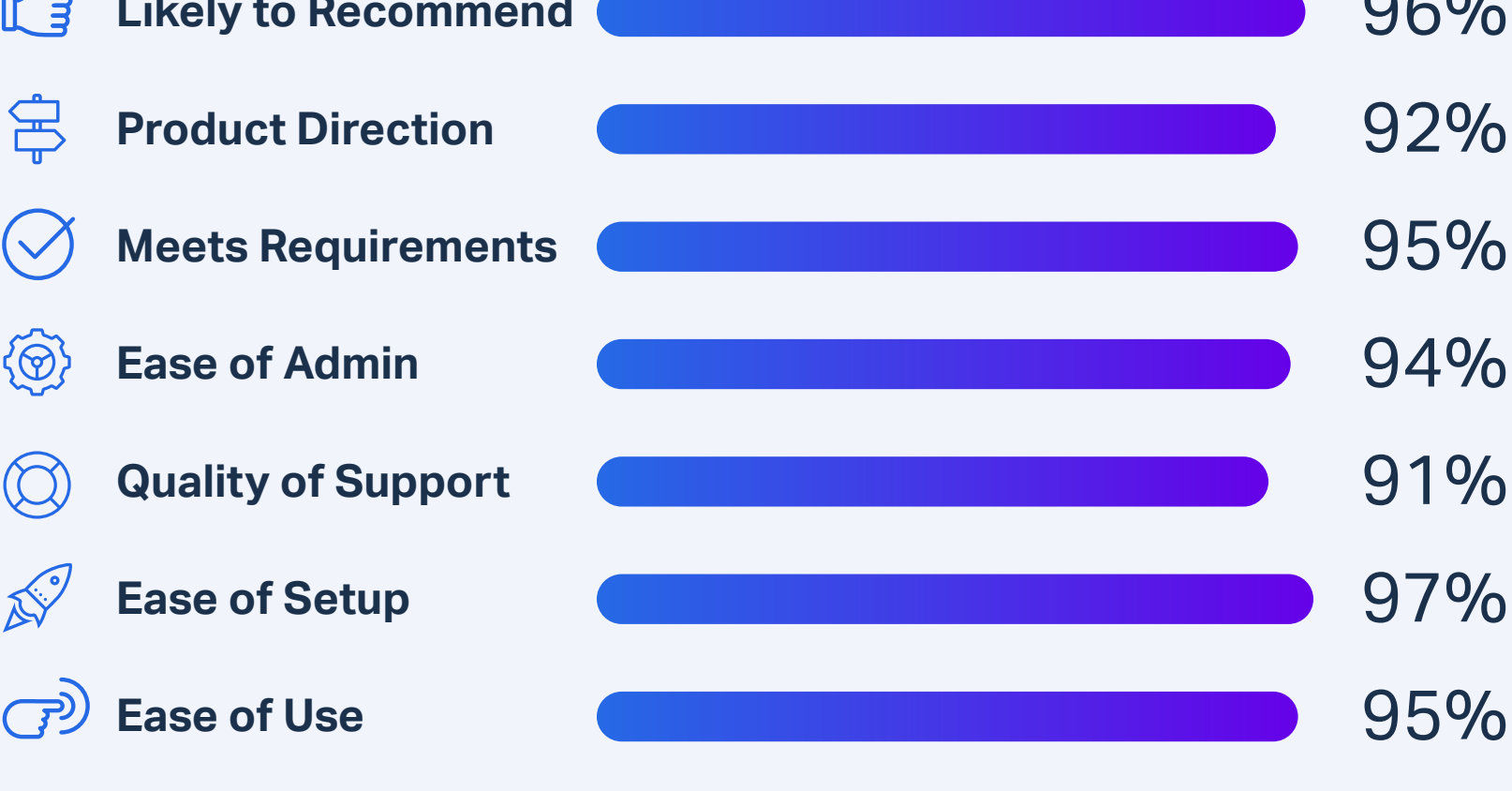


This is definitely best-in-class software, and it is easy to use, even for someone who doesn't have a lot of experience with user testing. **It gives you instructions and guides you into being successful.**

G2 Crowd reviewer



### Satisfaction Ratings



Once you've created your assets and determined what exactly you're looking to test, **UserTesting makes it incredibly fast to set up and get results the same day.**

G2 Crowd reviewer



**UserTesting**  
Create great experiences



We've gotten tons of insights that have resulted in changes to our product, **and our messaging across all platforms.**

G2 Crowd reviewer



**The speed of video editing and publishing is amazing.** Lots of smart support for different levels of users, including non-researchers. Amazing customer service.

G2 Crowd reviewer



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